

In today's rapidly evolving technological landscape, organizations relying on NonStop systems are challenged to streamline processes and overcome maintenance hurdles effectively. CSX Software emerges as a trusted partner, providing bespoke solutions to optimize NonStop operations.

Maximizing NonStop: Tailored Solutions by CSX Software

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Leveraging decades of experience and strategic partnerships with HPE and Gravic, CSX Software delivers a comprehensive suite of services. From 24/7 support and SLAs to customized disaster recovery plans, our offerings are meticulously crafted to address the specific needs of each client applying application dedication principles. Join us to explore how CSX Software can elevate the efficiency and reliability of your NonStop infrastructure, empowering your organization to continue the use of NonStop for today's and tomorrow's workloads in a dynamic digital world.

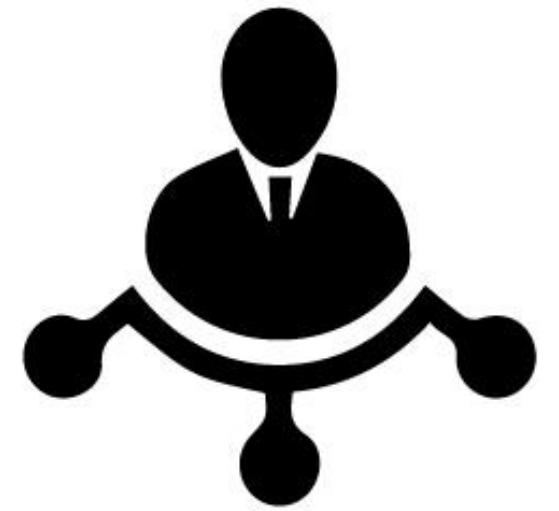


Today's Challenges and Considerations for NonStop Systems

- Legacy Hardware and Software
- Scalability and Performance
- Integration with Modern Technologies
- Security Concerns
- Knowledge Transfer and Succession Planning
- Vendor Support and Ecosystem
- Regulatory Compliance
- Cost Management
- And many more...

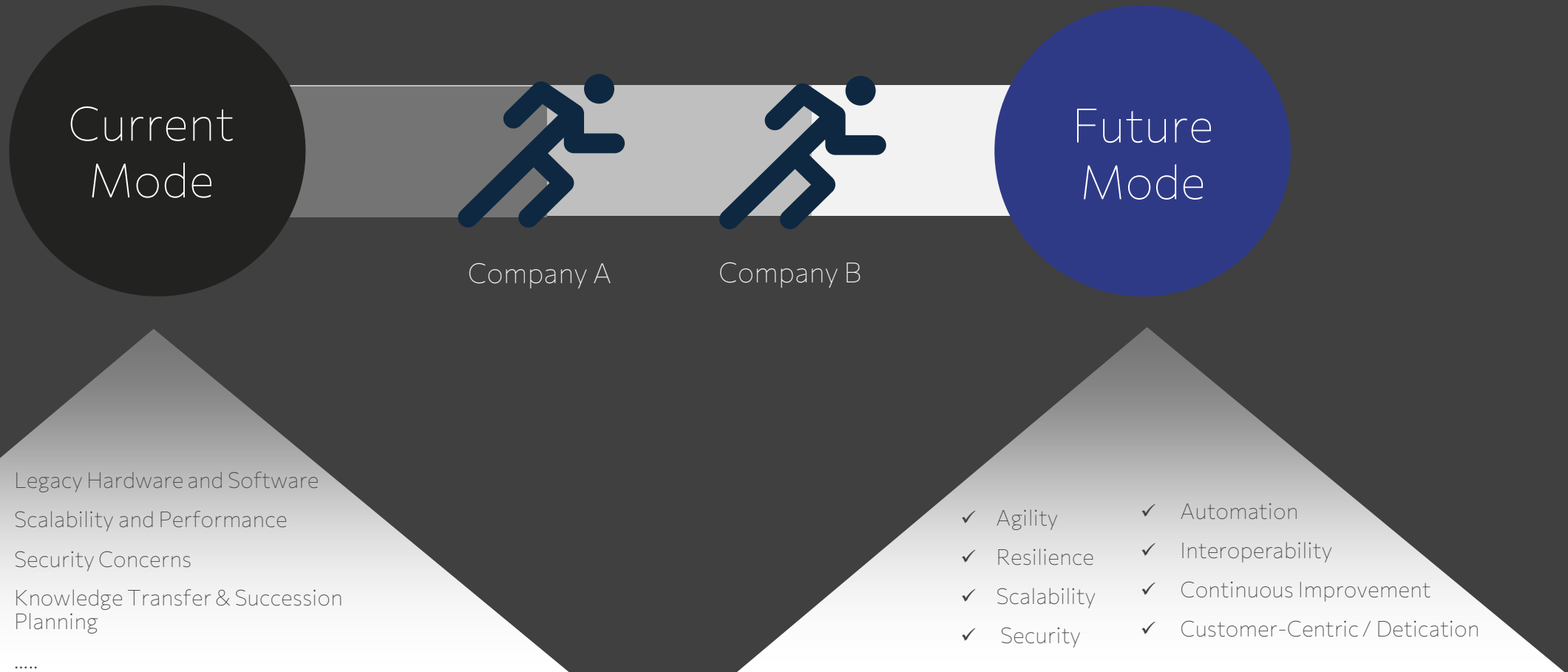
Key Roles Managing NonStop Systems

- NonStop – Admin & NonStop - Operator
- IT Account Manager & IT Service Manager & IT Continuity Manager & Chief Technology Officer
- NonStop Application Developer & NonStop Application Product Owner
- Business-Manager & Chief Executive Officer
- Compliance Officer & Security Office
- Finance Manager



Future Mode of Operation Principles

Principles are essential for organizations to adapt to changing environments, harness innovation, and drive sustainable growth.



Comparison of NonStop Operation Models

Some companies using NonStop transformed their NonStop operation to adjust to the business needs and their highly dynamic IT-environment. Others are still on the way, and some are struggling for various reasons.

We suggest to take the best of both models to boost your operations!

	Inhouse	External	Tailored
Application/Business Understanding	++	-	+
Human Resources (Availability, Knowledge, Successor)	0 -	+	+
Communication (Direct, Dedicated)	++	--	+
Organization Understanding	++	-	+
Standardization	0	+	+
Maintain/Customize/Modernize Homemade Solution	++	-	+
Cost	0	0	0
Customization	++	-	+
Flexibility	0 +	0	++
Technology	0	+	+

Tailored Solution Provider



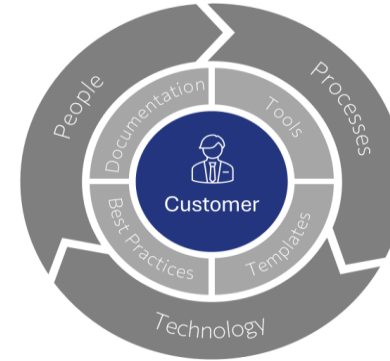
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ORGANIZATION



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CUSTOMER PERSPECTIVE



NonStop Service Expert Team with over 35 years of experience

Service Responsibility	Delivery of non-standardized and customer-specific requirements	Understanding of all industries and specific requirements	Special know-how for the use of applications and databases
Consulting & migration planning (X-systems)	Consulting & conception of DR concepts (RDF, Shadowbase, and GoldenGate)	Hardware Relocation & Impact Control	Advice on the use of IBM MQ & implementation

Highly motivated NonStop Operations Team

Availability: 24x7 / 365 days	Escalation & Single Point of Contact (SPOC)	Knowledge Base
Fault and process management	Batch operations	Knowledge transfer



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OUR MISSION

- Fault-tolerant systems that ensure almost 100% availability
- 24/7/365 service by our team of technical experts with decades of experience to ensure your systems are in the best hands around the clock
- Fully managed end-to-end non-stop services including SLAs or outsourcing for specifically requested service components



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CSX Software - What's Next?

- Extend Business and Partnerships
- Include CS Products and Consultancy by 2025
- Heterogenous SQL Compare
- HA MQ Platform for On-Premise
- Combined Services for Application (Modernization) and Operation for NonStop

JOIN US FOR QUESTIONS AND MORE!